



**The Foremost
Supported
Living Provider**



INTRODUCTION

Welcome to Cornerstone Care Services

We are a leading home care services provider, offering person-centered support to the elderly and adults with various needs, including those with learning disabilities and mental health issues. Our commitment is to deliver customized care that promotes independence, dignity, and well-being.

About Us

At Cornerstone Care Services, we take pride in delivering specialized home care that supports individuals in leading a high-quality, independent life. Our approach is rooted in understanding each individual's unique needs, preferences, and aspirations, enabling us to create tailored care plans that promote empowerment and choice.

Our services create a safe and nurturing environment, fostering personal growth and enhancing daily living skills. We aim to help individuals achieve greater independence and move towards a less supported setting in the future.

Our Core Values

We believe everyone deserves to live their life to the fullest. Our goal is to boost confidence and self-esteem, ensuring that our service users feel valued and supported. At Cornerstone Care Services, we prioritize our clients' needs and strive to provide a positive, enriching experience.

We are dedicated to:

- Compassion and empathy in our care.
- Acting with integrity and honesty at all times.
- Delivering exceptional care through our expertise and experience.
- Being responsive and flexible, always going the extra mile.





Aims and Objectives

Our primary objectives include:

- Providing individualized support tailored to each person's unique needs.
- Promoting independence and encouraging a sense of autonomy.
- Offering non-discriminatory services that respect personal preferences and circumstances.
- Ensuring a high level of confidentiality and privacy in all aspects of care.
- Delivering high-quality care that adapts to the changing needs of our service users.
- Encouraging freedom of choice and equal opportunities for all service users.
- Creating a secure and safe environment that fosters a sense of community and belonging.

Our Services

At Cornerstone Care Services, we offer a comprehensive range of care services designed to meet the needs of each individual. We take into account their interests, concerns, and requirements to ensure that the support provided is appropriate and effective from the outset.

How Do We Achieve These Objectives?

- Developing personalized support plans in collaboration with service users.
- Promoting independence and encouraging active participation in their care.
- Facilitating access to community resources and services.
- Ensuring that our staff are trained and competent to deliver high-quality care.

Care and Support Options

Our services include a variety of activities and events tailored to support our service users. We build a detailed understanding of each individual's preferences, life history, and support needs. We emphasize the importance of community connections and encourage involvement from family and friends to create a supportive and inclusive environment.





Our Support Services Include:

- Preparing fresh, nutritious meals.
- Offering a dynamic and engaging activities program.
- Providing communal spaces for dining and relaxation with no restrictions.
- Ensuring 24-hour staff availability.
- Facilitating regular access to various healthcare professionals.

Additional Information

The following pages provide more details on our services and operational methods. Our friendly staff are always available to assist you, whether it's discussing your care needs or answering any questions about our services. Feel free to get in touch using the contact details provided below.

Mental Health Support

At Cornerstone Care Services, we recognize the importance of providing the right support for mental health challenges. We offer a range of services to support individuals with mood disorders, anxiety, personality disorders, psychotic disorders, eating disorders, trauma-related disorders, and depression. Our approach is focused on empowering individuals through personal development and fostering independence.

Learning Disability Services

We believe in recognizing and nurturing each individual's abilities and strengths. Our support plans are tailored to help individuals with learning disabilities communicate effectively, make decisions, and achieve greater independence. We cater to a wide range of needs, from those requiring minimal assistance to those needing comprehensive support for daily tasks.

Profound and Multiple Learning Disability (PMLD)

For those with profound and multiple learning disabilities, we offer specialized care that addresses complex health and social care needs. Our services are designed to support individuals with severe difficulties in communication, mobility, and other areas of life, ensuring they receive the care and attention they require.



Our Staff

Our dedicated care staff undergo continuous training and professional development to maintain high standards of service. All new employees receive comprehensive training as part of our induction program, and their ongoing training needs are regularly reviewed. Our staff are carefully selected, vetted, and matched to ensure they meet the specific needs of our clients.

Selected and Vetted

We select the best, highly skilled carers in advance, so they are ready to provide the care you want, right when you need it. All staff are thoroughly screened, with background and qualification checks, and regularly assessed to ensure they meet our standards.

Trained and Experienced

All our care staff members are trained and qualified to do the job you ask of them. Moreover, they have experience in a wide variety of specialist care areas.

Well-Matched

Our assessors have great experience in matching suitable carers to our clients. In addition to skill levels, carers are also assessed for their interests and hobbies to ensure they match closely with clients; this includes cultural needs.

Our Full Checks Procedure Includes:

- Skills verification
- Professional references
- Mandatory training
- Criminal record checks
- Employment history
- Personal references
- Employment eligibility
- Competences
- Face-to-face interviews
- Education history
- Care experience
- Work aptitude





Contact Us

Our team is always available to offer assistance, whether it's discussing your care requirements or answering any questions you may have. Feel free to contact us using the details below.

Call Us

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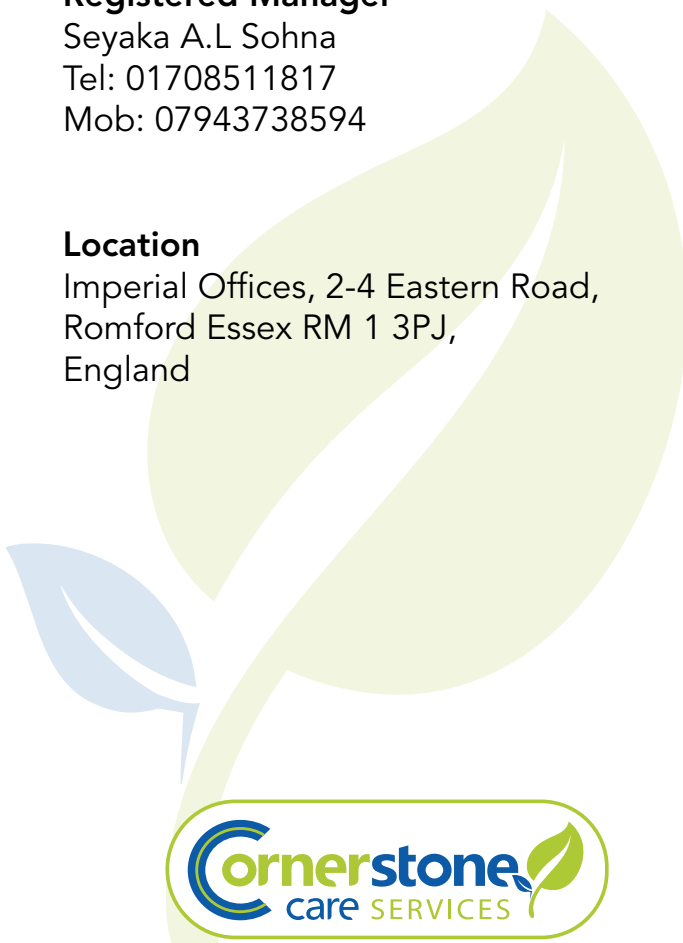
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